**Survey of ACT Perpetual Plate Owners**

**We Need Your Feedback**

The ACT Government wants to know how well its reforms to the taxi, hire car and rideshare industry have worked. The reforms introduced ridesharing and allowed for more competition to benefit consumers.

As an owner of one or more tradable taxi plates, you can help us better understand the impact of the reforms by completing this survey.

**Survey instructions:**

* Please complete the survey **by 5 September 2017**.
* Send a completed electronic or scanned copy of the survey to: [regulatoryreform@act.gov.au](mailto:regulatoryreform@act.gov.au),

**OR**

* Mail a hard copy of the survey (in the postage-paid envelope, if accompanying the survey) to:

ACT On-demand Transport Industry Evaluation

CMTEDD Policy and Cabinet  
ACT Government, GPO Box 158  
CANBERRA ACT 2601

You can get further information on the *2017 On-demand Transport Industry Evaluation* by visiting the [Access Canberra website](https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/4134), or https://www.accesscanberra.act.gov.au/app/answers/detail/a\_id/4134

Personal information collected from this survey will be handled according to the Territory Privacy Principles in the *Information Privacy Act 2014* and any confidential responses will be covered by the *Freedom of Information Act 1989*, which has provisions designed to protect sensitive information given in confidence.

1. May we publicly quote any written answers you have provided, in whole or in part, in this survey?

Yes, I give consent for any of my answers to be published, in whole or in part, when communicating the outcomes of this survey.  I understand that my name or other formal means of my identification will not accompany any of my answers.

No. Information provided by me is strictly confidential, and may only be used for the purpose of the evaluation and updating accessible public transport priorities.

1. What is your age?

5 - 14  15 - 24  25 - 34  35 - 44

45 - 54  55 - 64  65 - 74  75 – 84

85 - 94  95 - 104  105 and over

1. What is you gender?

male  female  other

1. How long have you been associated with the taxi industry in the ACT?

Years­\_\_\_\_\_

1. How long have you worked in the taxi industry?

Years­\_\_\_\_\_

1. Do you lease your licence(s) to third-party operators?

yes  no

1. If yes, do you expect to be modifying the value of any monthly leases, under current or new lease agreements, over the next two years?

yes  no

1. For each plate you own please respond by filling out the chart, below: (Note: if you have more than four plates, you may attach additional information to this survey. You do not need to identify the plates by their official registration number.)
   1. How many plates do you currently own?
   2. When was each one purchased, and for how much?
   3. If leased out, how much do you lease each plate for?
   4. When does the lease agreement on each leased plate expire? (Note: do not include potential lease extensions that are at the option of the lesser.)



1. How do you hold your plates? Through:

an Individual, with an ABN  an individual, without an ABN

a Company/corporation  a Trust

1. For the following questions on plate financing, please respond by filling out the chart, below: (Note: if you own more than four plates, you may attach additional information to this survey. You do not need to identify the plates by their official registration number.)
   1. Did you finance the purchase of any plates?
   2. If so, what percentage of each plate’s purchase value was financed?
   3. Are any still being financed? What is the current annual cost of that financing?
   4. Is so, what proportion of the original loan remains?
   5. Are they financed against another asset (for example, your house)?



1. Are you currently in the process of selling your perpetual taxi plate(s)? If so, how long have you had them on the market? What value of offers have you received if any? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Do you own other major assets outside of your taxi licence holding, such as a home? What is their approximate value? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. Do you have superannuation or other forms of retirement income? If so, what proportion of the total combined income originates from taxi plate earnings? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**If you operate (own) a taxi or taxis, please answer the following questions:**

1. What is the annual distance travelled per taxi?

Plate 1: \_\_\_\_\_\_\_\_\_\_\_

Plate 2: \_\_\_\_\_\_\_\_\_\_\_

Plate 3: \_\_\_\_\_\_\_\_\_\_\_

Plate 4: \_\_\_\_\_\_\_\_\_\_\_

1. What is the annual number of jobs (customers) per taxi?

Plate 1: \_\_\_\_\_\_\_\_\_\_\_

Plate 2: \_\_\_\_\_\_\_\_\_\_\_

Plate 3: \_\_\_\_\_\_\_\_\_\_\_

Plate 4: \_\_\_\_\_\_\_\_\_\_\_

1. What is the annual or average distance travelled per fare?

Plate 1: \_\_\_\_\_\_\_\_\_\_\_

Plate 2: \_\_\_\_\_\_\_\_\_\_\_

Plate 3: \_\_\_\_\_\_\_\_\_\_\_

Plate 4: \_\_\_\_\_\_\_\_\_\_\_

1. What is the annual running cost per taxi?

Plate 1: \_\_\_\_\_\_\_\_\_\_\_

Plate 2: \_\_\_\_\_\_\_\_\_\_\_

Plate 3: \_\_\_\_\_\_\_\_\_\_\_

Plate 4: \_\_\_\_\_\_\_\_\_\_\_

1. In the next 2 years do you anticipate these figures changing?
2. annual gross earnings per taxi owned?  yes  no
3. annual average distance travelled per taxi?  yes  no
4. annual average number of jobs per taxi?  yes  no
5. annual average distance travelled per fare?  yes  no

**Thank you for taking the time to provide your feedback**